
Benefits Covered by Medicaid



T Doctor Visits	T Transportation Services
T Well Child Exams (CHEC)	T Medical Supplies
T Prescriptions	T Lab & X-ray
T Birth Control	T Mental Health Services

and more . . .

You may have to pay a co-pay for some services.

Pregnant women and children are excluded from co-pays. Additional benefits for these clients are dental, vision, physical & occupational therapy, hearing, podiatry and speech.

**Call the Medicaid
Information Line at
538-6155 or
1-800-662-9651 . . .**

G If you have questions about what benefits are covered by Medicaid.



The Emergency Room (ER)

Only use the ER for emergencies. Here are some examples of emergencies:

- < Very heavy bleeding
- < A person is not breathing
- < A person is unconscious
- < Heart attacks

If you use the ER for something that is not an emergency, you may have to pay the bill.



My Rights



- < If you don't agree with a decision that your case worker has made on your case, you have the right to question their decision. Just ask your worker for a "Fair Hearing."
- < If you are treated unfairly, you can call 1-800-662-9651 to complain.
- < You have the right to question a medical bill.
- < You can ask for a short term exemption from a Health Plan.
- < You have the right to get medical care no matter what your race, color, nationality, disability, or age . If you feel you have been treated unfairly or discriminated against, call 538-6155 or 1-800-662-9651.

If you need someone to translate for you, tell us. We will find someone who speaks your language to explain our programs.

How do I use my card?

- < You will get a card in the mail each month.
- < Make sure the information on your card is right.
- < Keep your old cards for a year.
- < If you can't make it to an appointment with your doctor, call ahead of time.



**Remember to always show
your card before you get
any kind of medical care.**

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Important Information about Medicaid



There are two Medicaid Programs. Each program has different benefits and co-pays. The medical card for Traditional Medicaid is purple. The medical card for Non-Traditional Medicaid is blue. Both of these programs require the selection of a health plan.

What is a Health Plan?

You must choose a Health Plan to cover your Medicaid benefits. Your Health Plan is a group of doctors, clinics, hospitals and other medical experts that you will use for all of your medical care.

- < The name of the Health Plan you select will be on your Medicaid card.
- < Use a doctor, clinic or hospital that takes your Health Plan.